

CLASS 3 HOW WE TAKE DECISIONS AND WHAT WE HAVE TO DECIDE

3.4 PUBLIC CONSULTATIONS

The Kilmarnock Leisure Centre Trust empowers the General Manager and the Senior Management Team to consult with the public and these are derived from the following meetings.

- Customer Forum
- Ice Rink Development Meeting
- Customer Surveys
- Galleon Indoor Bowling Club AGM
- Galleon Curling Club AGM
- Customer Response Forms

The Customer Forum & Customer Surveys are available for the public but the others are club specific and application to the clubs concern will require to be made.